# Initial Requirement Document

Initial Requirement Document Item Ordering System

|  |  |  |
| --- | --- | --- |
| Title of the project | | Billy |
| Stakeholders involved in capturing requirement | | Owner, Project Guide, Customer, Partners |
| Techniques used for requirement capturing | | Brainstorming |
| Name of the person along with a designation | | - |
| Date | | July 2022 |
| Users of the system | | Admin, Delivery Boy, Customer, Partners, Visitor |
| Version | | 3.0 |
| **Consolidated list of initial requirements:** | | |
| Req #1 | The system shall be allowed to authenticate to the admin, Partners and user to register into the system. | |
| Req #2 | The admin shall be able to manage the Cuisines. | |
| Req #3 | The admin shall be able to approve and reject the restaurant and menu (category, item, added on, add extra). | |
| Req #4 | The admin shall be able to manage the delivery boy. | |
| Req #5 | The admin shall be able to manage the user. | |
| Req #6 | The admin shall be able to manage the get touch. | |
| Req #7 | The admin shall be able to manage the Wishlist. | |
| Req #8 | The admin shall be able to see all the customer orders. | |
| Req #9 | The admin shall be able to manage the questions. | |
| Req #10 | The admin shall be able to manage the billing address. | |
| Req #11 | The admin shall be able to see the rating of particular item or a restaurant. | |
| Req #12 | The admin shall be able to view the invoice and download the pdf. | |
| Req #13 | The restaurant shall be able to login in the system. | |
| Req #14 | The restaurant shall be able see orders details like (new order, preparing order, ready order, past orders) | |
| Req #15 | The restaurant shall be able to see item availability, menu editor and history of menu changes. | |
| Req #16 | The restaurant shall be able to add, update, delete and active and deactive the category. | |
| Req #17 | In category the restaurant shall be able to add item and item details like (name, veg/non-veg, item image variants item, add-ons) | |
| Req #18 | The restaurant shall be able to see their profile and also edit them. | |
| Req #19 | The restaurant shall be able to see item list like (in-review, approved, cancelled) | |
| Req #20 | The restaurant shall be able to manage add extra. | |
| Req #21 | The restaurant shall be able to manage banner. | |
| Req #22 | The restaurant shall be able to manage complain. | |
| Req #23 | The restaurant shall be able to manage setting. | |
| Req #24 | The restaurant shall be able to communicate with swiggy admin using get touch. | |
| Req #25 | The restaurant shall be able to update the order status, | |
| Req #26 | The restaurant shall be able to set the cart minimum price and cart minimum price message. | |
| Req #27 | The restaurant shall be able to see all the like item done by users. | |
| Req #28 | The admin shall be able to set the order status and also allocate the delivery boy. | |
| Req #29 | The admin shall be able to activate and deactivate user, delivery boy. | |
| Req #30 | The admin shall be able to change the website theme color. | |
| Req #31 | The customer shall be able to view the details about the online item ordering system on the about us page. | |
| Req #32 | The customer shall be able to view and search (filter) the item category-wise and item-type-wise (Veg/Nonveg/Egg). | |
| Req #33 | The customer shall be able to edit their details like name, and mobile number. | |
| Req #34 | The customer shall be able to change their password and set a new password. | |
| Req #35 | The customer also has forgotten the password facility. | |
| Req #36 | The customer also adds like dish into wish list and later they can see there like dish and order it. | |
| Req #37 | The customer shall be able to manage the cart by adding the item in the cart, updating the quantity, or removing the item. | |
| Req #38 | At checkout time customer change their shipping address and also add a new shipping address. | |
| Req #39 | The customer shall be able to make payment using one of the online payment gateways, through cash on delivery, or using the wallet. | |
| Req #40 | The system shall be able to generate the bill and the user also downloads the bill in pdf format. | |
| Req #41 | The customer shall be able to cancel the order if the order status is pending. | |
| Req #42 | The customer shall be able to view the order status. (Like pending, cooking, on the way, delivered) | |
| Req #43 | The customer shall be able to get the mail for their order. | |
| Req #44 | The customer shall be able to view previous(past) order history only his/her. | |
| Req #45 | The customer shall be able to give feedback. | |
| Req #46 | The delivery boy shall be able to see the order detail which order allocate to that delivery boy. | |
| Req #47 | The delivery boy shall be able to update the payment status if the payment is pending. | |
| Req #48 | The delivery boy shall be able to update the order status and set the order status delivered. | |
| Req #49 | The system should be able to generate reports like:   * 1. Category wise item   2. Details of all the customers   3. Admin can see in their dashboard like:      1. Total sales-wise (last week, month, year)      2. Most sales dish      3. Most active user   Status of all customer’s orders (Day/Date, Weekly, Monthly, Yearly) | |